

Teledentistry

You opted to receive Dental/ Orthodontic services via Teledentistry which involves using electronic and digital communications between you as a patient or parent and your dentist/orthodontist.

Limitations with Teledentistry

- Unfortunately, some of the conditions that lead to adverse outcomes in Dental/ Orthodontic world are difficult, if not impossible, to diagnose and treat without an in-person examination and if not diagnosed can lead to long term problems. These conditions include, but are not limited to, periodontal disease (disease of the gums and bone), teeth decay, root resorption (shortening of the roots of the teeth) and oral pathology (lesions that may be harmful), all of which require radiographs and/or other imaging techniques to identify.
- The photography or digital imaging you provide to us can only give a superficial view and may be inadequate to identify all areas of concern. Although we strive to provide excellent service using Teledentistry, treatment or recommendations based solely on Teledentistry may not allow adequate monitoring of oral conditions, treatment progress or unexpected responses to treatment.
- When using electronic and digital communication in the provision of care, there is potential for the breach of confidentiality and/or inadvertent access of protected health information by someone other than your dentist/orthodontist though we have a strict data protection policy, as well as a risk that a loss of electronic communication could mean the loss of Teledentistry services.
- In no way can Teledentistry replace the expertise of your dentist/ orthodontist. Therefore, in-person office visits are preferred for the best dental/ orthodontic outcomes and you still need to follow the recommendations of your dentist/ orthodontist. Please be aware that Teledentistry does not provide any clinical diagnosis and is intended to be used under dentist/orthodontist's care only. To discuss your treatment in detail, please talk to your dentist/ orthodontist.
- Teledentistry involves risks that an office visit might avoid, and Teledentistry is best used when an office visit is impractical or in between regular office visits.

By agreeing to meet virtually with the team of Sunrise Dental Clinic, you consented that:

- You have read the preceding information describing dental assessment using the Teledentistry.



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- You understand the benefits, risks, alternatives and inconveniences associated with the assessment as well as the option of not taking the assessment.
- You acknowledge that your dentist and Teledentistry have not and cannot make any guarantees or assurances concerning the outcome of your assessment and treatment recommendations without in-person visit to the practice.
- You authorize our dentist to release your medical record and medical information in his/her possession: to other licensed dentists/orthodontists and organizations employing licensed dentist/orthodontists and Teledentistry, its representatives, employees, successors, assigns, and agents for the purposes of providing a more accurate assessment and/or treatment recommendation, for educational and research purposes.
- You understand that use of your Medical Records may result in disclosure of your “individually identifiable health information” as defined by the Data Protection Act 2018, the General Data Protection Regulation (GDPR). You hereby consent to the disclosure(s) as set forth above.
- You acknowledge that use of your Medical Records is without compensation and that I will not nor shall anyone on your behalf have any right of approval, claim of compensation, or seek or obtain legal, equitable or monetary damages or remedies arising out of any use such that comply with the terms of this Consent.
- You understand and agree with the privacy policy of the practice
- You will not, nor shall anyone on your behalf seek legal, equitable or monetary damages or remedies for such disclosure.
- You understand the risks and limitations of Teledentistry as outlined and hereby consent to forwarding patient-identifiable information to the practice using electronic communications.

